

Revised organisational design schedule

Design work has been reorganised into three groups:

Group A Starting from June Org structure is less dependent on the design of other branches and can progress at their own time and pace	
CST	Customer Payment Services
CST	Customer Strategy & Experience
CST	Advanced Analytics & Insights
CST	Technology & Innovation
CST	Freight
GS	Finance & Commercial (Commercial)
IP	Commercial, Performance and Strategy (excluding Finance function)
ROM	Finance & Commercial (Commercial)
ROM	Network & Assets
SER	Insights and Engagement
SER	Centre for Road Safety & Maritime Safety
SER	Regulatory Operations

Group B Starting from June Org structure is highly connected across the operating model and influences the design of Group C	
CST	Transport Planning
GS	Operations
GS	Community & Place
GS	Planning & Programs
IP	Development
IP	Rail Delivery
IP	Sydney Project Delivery
IP	Regional Project Delivery
IP	Technical Services
ROM	Operations
ROM	Transport Partnerships
ROM	Community & Place
ROM	Planning & Programs
SER	Asset Management

Group C Starting from August Org structure enables and supports the customer-centred operating model	
CS	Finance
CS	Commercial & Strategic Projects
CS	Group IT
CS	Legal
CST	Public Affairs & Marketing
GS	Finance & Commercial (Finance)*
IP	Commercial, Performance and Strategy (Finance)*
OoS	Office of the Secretary
PC	People Experience
PC	Business Partnering
PC	People Services & Systems
PC	Workforce Relations and Management
ROM	Finance & Commercial (Finance)*
SER	Safety
SER	Environment & Sustainability

*Finance functions to be designed in Group C are the Finance roles which are deployed into IP, ROM and GS from Group Finance in Corporate Services.

Design schedule by division

Division	Branch	Group
CST	Transport Planning	B
	Advanced Analytics & Insights	A
	Cust. Strategy & Experience	A
	Freight	A
	Technology & Innovation	A
	Public Affairs & Marketing	C
	Customer Payment Services	A
GS	Operations	B
	Community & Place	B
	Planning & Programs	B
	Finance & Commercial*	Finance – C Commercial - A
ROM	Operations	B
	Transport Partnerships	B
	Network & Assets	A
	Community & Place	B
	Planning & Programs	B
	Finance & Commercial*	Finance – C Commercial - A
IP	Development	B
	Sydney Project Delivery	B
	Rail Delivery	B
	Regional Project Delivery	B
	Technical Services	B
	Commercial, Performance and Strategy*	Finance – C Rest of branch - A

Division	Branch	Group
SER	Asset Management	B
	Centres for Road Safety & Maritime Safety	A
	Safety	C
	Environment & Sustainability	C
	Regulatory Operations	A
	Insights and Engagement	A
	Finance	C
CS	Commercial & Strategic Projects	C
	Legal	C
	Group IT	C
	Workplaces	N/A
	Shared Services	N/A
	Office of the Secretary	C
OSEC	Business Partnering	C
PC	People Experience	C
	Learning & Development	N/A
	Workforce Relations & Management	C
	People Services & Systems	C

Group A	Starting from June
Group B	Starting from June
Group C	Starting from August

Office of Dep
Sec x 5
Office of CPO

Not in scope for review;
however there may be
changes resulting from design
work in other branches.

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