



Using the Phonetic Alphabet

CIO Telephone Training

Listen to the audio file "Misroute" and make a note of anything that you think could be improved

Listen to the second part of the file and make a note of any differences you heard

Why is the use of the phonetic alphabet important when using the phone?

Practice saying the following using the phonetic alphabet. Remember that all numbers are spoken as single digits e.g. 13 is said "one three" and 30 is said "three zero"

CBR from 1250 to 1255

MEL GFF from 1251 to 1256

ARM MRZ from 1253 to 1258

Why do you think it is important to use the phonetic alphabet when saying numbers?

Name